

# TECHSALTANTS®

TP

TRUSTED PARTNERSHIP

C O M P A N Y P R O F I L E



## ADVANCED SOLUTIONS

TP

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# About Us

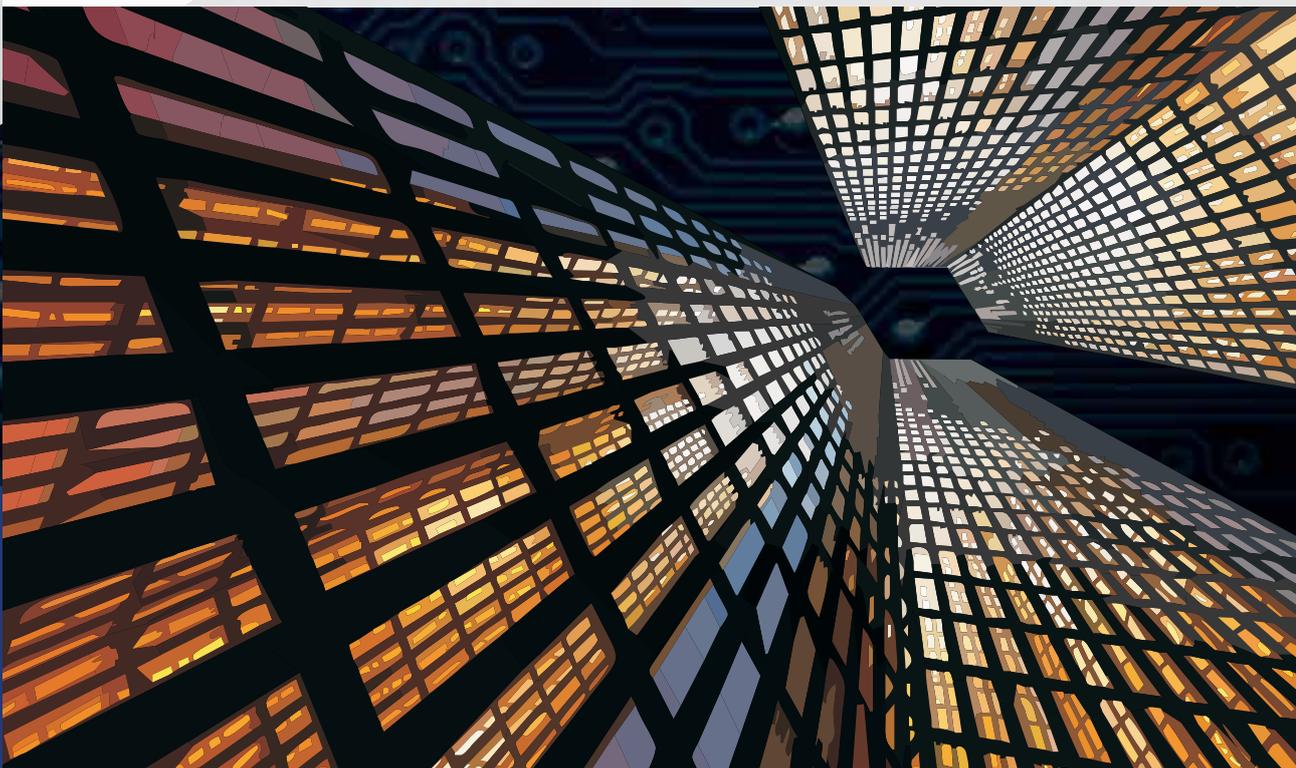
## Techsaltants Sdn. Bhd.

The founders has been in IT Technical and Consulting since 2005.

We create a close connection to those you do business that has its own IT risks by simplifying solutions.

At Techsaltants Sdn. Bhd, we carry a suite of comprehensive ICT solutions and Professional IT Services to offer our clients cutting edge technologies required to succeed and support their business including full ICT Products and Solutions, IT Project Management, IT Consultation, and full Nationwide Support and Services coverage.

Our goal is to build a **"Trusted Partnership"** with our clients. We strive to implement and support your business in any IT needs as possible to make sure your business stays operational and receives capital returns on your investments in us.



# Nationwide Support

TECHSALTANTS Sdn. Bhd.

## HEADQUARTERS (HQ)

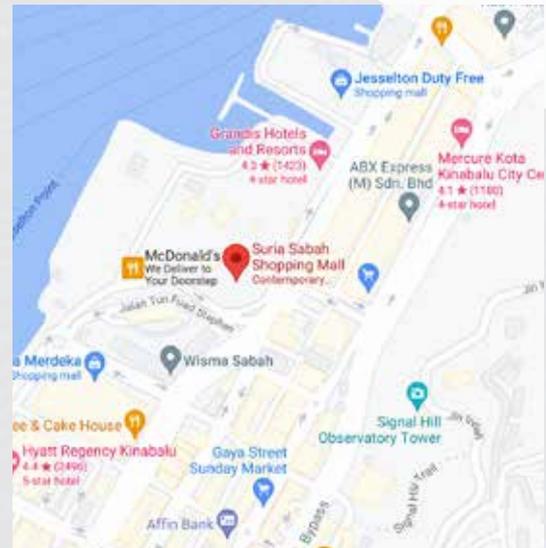
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# Enterprise Solutions

## 1 NETWORK INFRASTRUCTURE

- LAN SWITCHING
- WAN ROUTING
- WIRELESS
- NETWORK MANAGEMENT
- WAN OPTIMIZER
- UNIFIED COMMUNICATION
- NETWORK LAYER MONITORING
- POWER MANAGEMENT
- COOLING SYSTEMS
- STRUCTURED CABLING
- ENVIRONMENTAL MONITORING
- LOAD BALANCER



## 2 NETWORK SECURITY / CONTENT SECURITY

- FIREWALL
- INTRUSION PREVENTION SYSTEM (IPS)
- SECURITY INFORMATION & EVENT MGT (SIEM)
- DATA LOSS PREVENTION (DLP)
- GATEWAY SECURITY / MAIL / WEB
- VIRTUALIZATION SECURITY
- END POINT SECURITY
- NETWORK ACCESS CONTROL



## 3 SERVER / STORAGE / ENTERPRISE SOFTWARE

- VIRTUALIZATION
- HIGH AVAILABILITY COMPUTING
- SAN / NAS / OBJECT STORAGE
- DATA REPLICATION
- APPLICATION SOLUTION
- CONTENT PLATFORM
- CLOUD COMPUTING SERVICES
- OPERATING SYSTEM & VIRTUALIZATION
- MIDDLE-WARE, INTEGRATION & MOBILITY SOLUTION
- SAAS OFFERING
- BIG DATA, ENTERPRISE CONTENT MANAGEMENT & ANALYTICS
- HYPER-CONVERGED INFRASTRUCTURE (HCI)



## 4 UNIFIED COMMUNICATION / PHYSICAL SECURITY

- COLLABORATION
- VIDEO & VOICE CONTENT
- TELECOMMUNICATION
- TELECONFERENCE
- TELEPRESENCE
- CCTV, IP SURVEILLANCE & ANALYTICAL



## 5 DATA CAPTURE / POS

- BARCODE SCANNER
- POS SYSTEM
- RFID
- LABEL & CARD PRINTER
- MOBILE COMPUTER



# Security Solutions Architecture

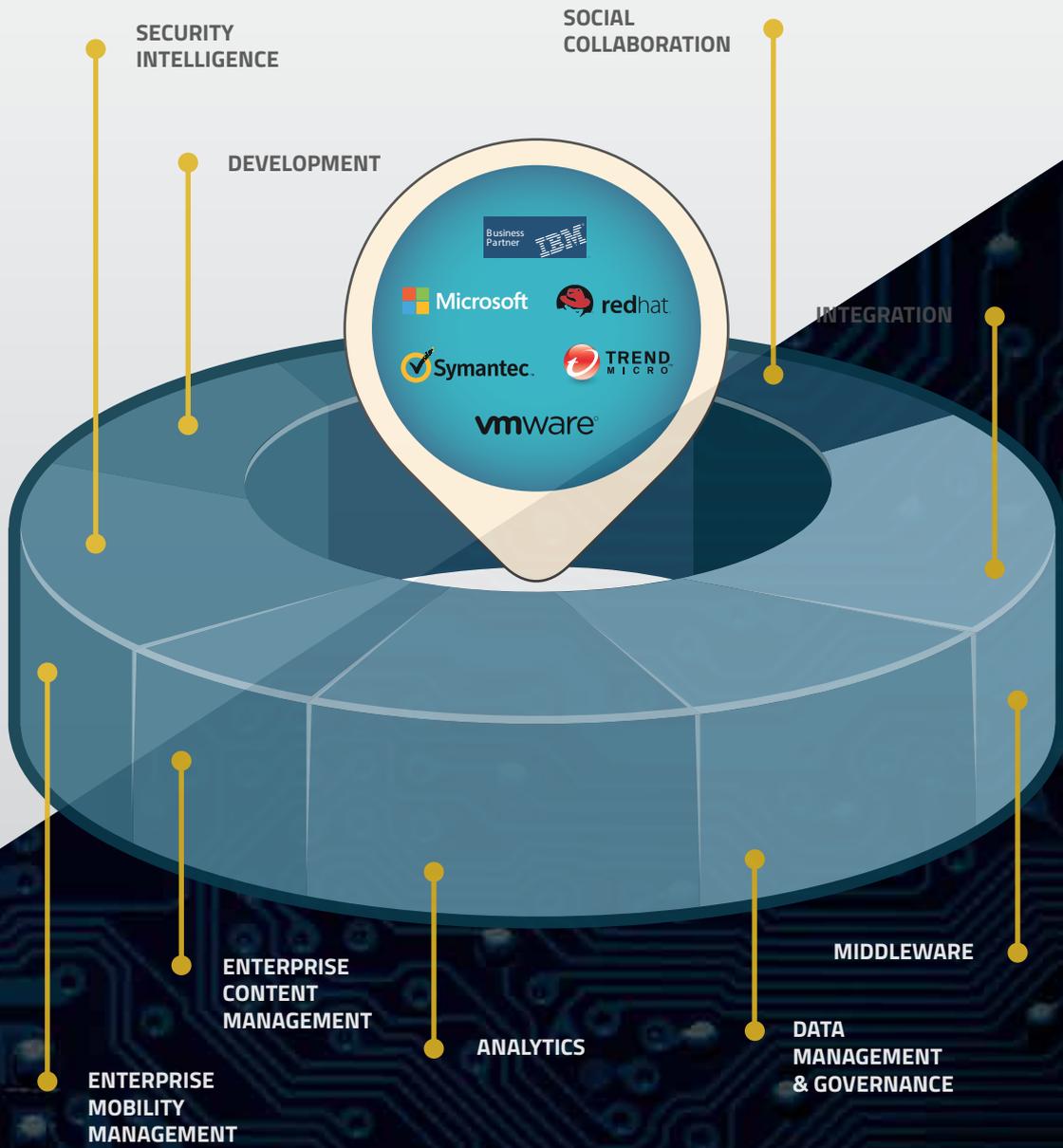
Data Encryption  
 Email Encryption  
 Device Encryption

Vulnerability Assessment  
 A/V, Spyware, Internet & Email Security  
 Access Control & SSO  
 Authentication  
 Data Backup & Recovery  
 NAC, End Point Security  
 Patch Management

Security Incident Management  
 Web Application Security  
 Content Filtering  
 Load Balancing  
 Traffic Optimization  
 Intrusion Prevention  
 Firewall & VPN  
 Wireless Security  
 Physical Security



# Enterprise Software & Software As-A Service



HYPERVISOR



HYPERCONVERGED, APPLIANCE, OPENSTACK



# Virtualization Solutions



## INTERNET / INTRANET

**VDI SOLUTIONS**  
**vmware**

**APP VIR SOLUTIONS**  
**vmware**

**MOBILITY SOLUTION**  
 IBM Business Partner, redhat, Symantec, TREND MICRO

**BACKUP SOLUTION**  
 Hewlett Packard Enterprise, VERITAS, VEEAM

**SECURITY SOLUTION**  
 Symantec, TREND MICRO, eset, Malwarebytes

**HYPERVERSOR**  
 Microsoft, vmware, redhat

**OS PLATFORM**  
 Microsoft, redhat

**SERVER PLATFORM**  
 CISCO, Hewlett Packard Enterprise, HITACHI Inspire the Next, Lenovo

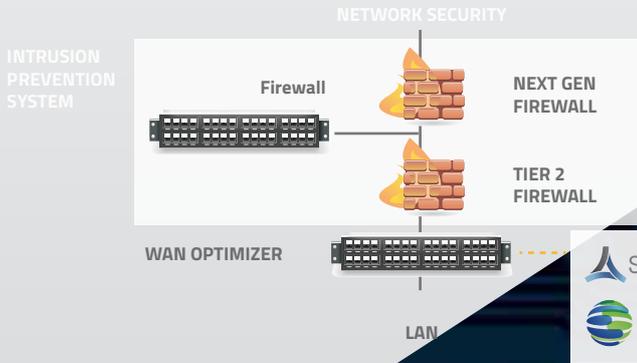
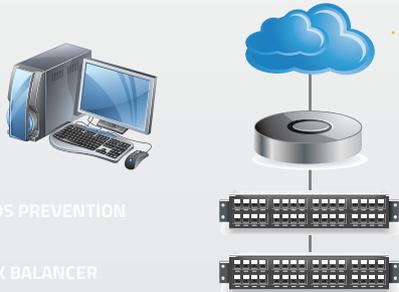
**SAN STORAGE**  
 Hewlett Packard Enterprise, HITACHI Inspire the Next, IBM Business Partner, nimble storage

**REPLICATION & ACCELERATION**  
 HITACHI Inspire the Next, silver peak

**POWER, COOLING RACK AND ENVIRONMENTAL.**

**EAT•N** **APC**  
 by Schneider Electric

# Network Security, Wireless & Enterprise Mobility Management



SYSTEM AND STORAGE / VIRTUALIZATION / SYG MGT /  
SYS SECURITY / SOFTWARES



## ENTERPRISE MOBILITY MANAGEMENT



## NETWORK SECURITY / LINK BALANCER



## LAN / WAN / LOAD BALANCER



VIDEO SOLUTION

PHYSICAL / SECURITY

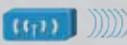
# Network Security, Wireless & Enterprise Mobility Management

**WIRELESS SOLUTIONS**



**RADIO ACCESS LAYER**

  
 Wireless Controller

  
 Wireless Access Point

User Space  


**LOCATION & PRESENCE AWARENESS LAYER**

  
 Network & Security Monitoring

  
 Hyperlocation Appliance

Service Anchoring  
  
 Device Tracking    Information Relay

Consumer Services  


**SECURITY & ADMINISTRATION LAYER**

  
 RADIUS Server

  
 Security Management Appliance

Access Control  
  
 Subscriber/Policy Management    Authentication and Accounting

Operations  




**DATA CENTRE SOLUTION**



**RACKS & COOLING**

- 13U to 48U Racks
- KVM switches
- PDU (Basic, Metered, Switched)
- Accessories (Cable Management & etc)

- COOLING**
- Precision Cooling
- CRAC (Uniflair) based on fluid and air
- Air Flow management Kit for racks



**UPS**

- Back UPS
- Voltage Regulator
- Single Phase Smart UPS
- Three Phase Smart Online UPS

- Scalable
- Bypass Panel
- Network Card
- Extended Battery Module



**ENVIRONMENTAL MONITORING SYSTEMS (EMS)**

- Rack Monitoring Devices
- Wide Range of sensors, Temperature, Humidity, Smoke, Vibration, Dry contact & etc.

- Camera
- Door Access
- Email & SMS Alert

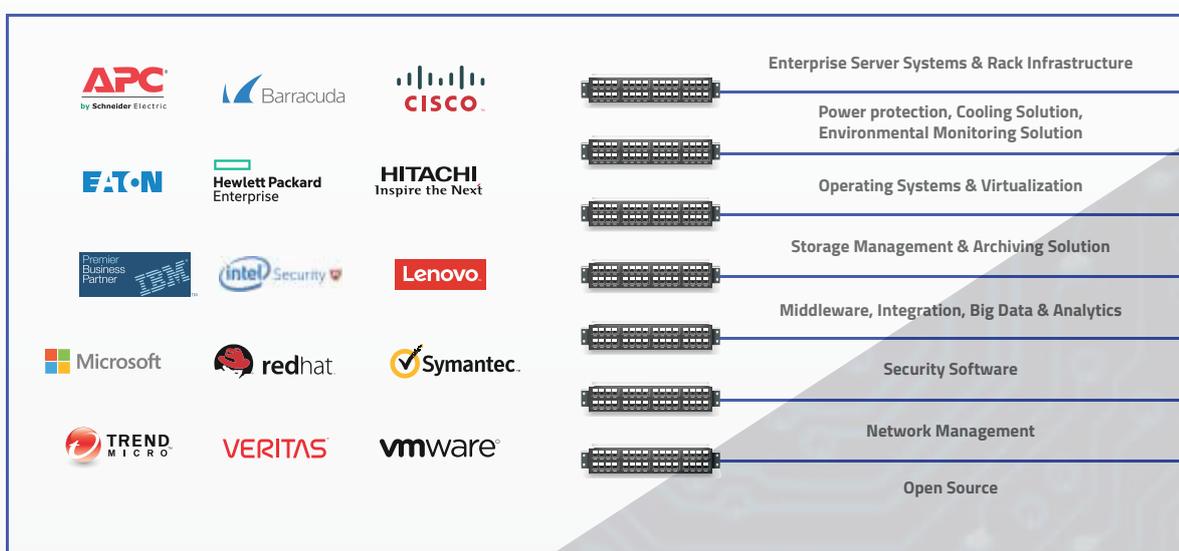


**RADIO ACCESS LAYER**

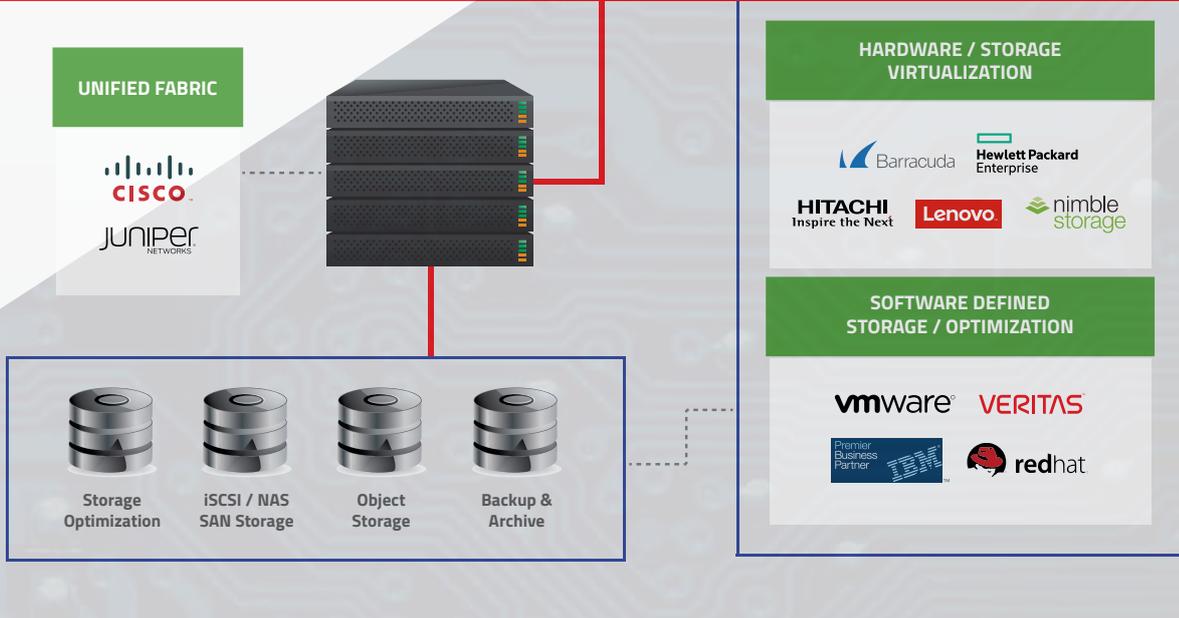
- Power Chute Business Edition
- Power Chute Network Shutdown
- DCIM Server and Software



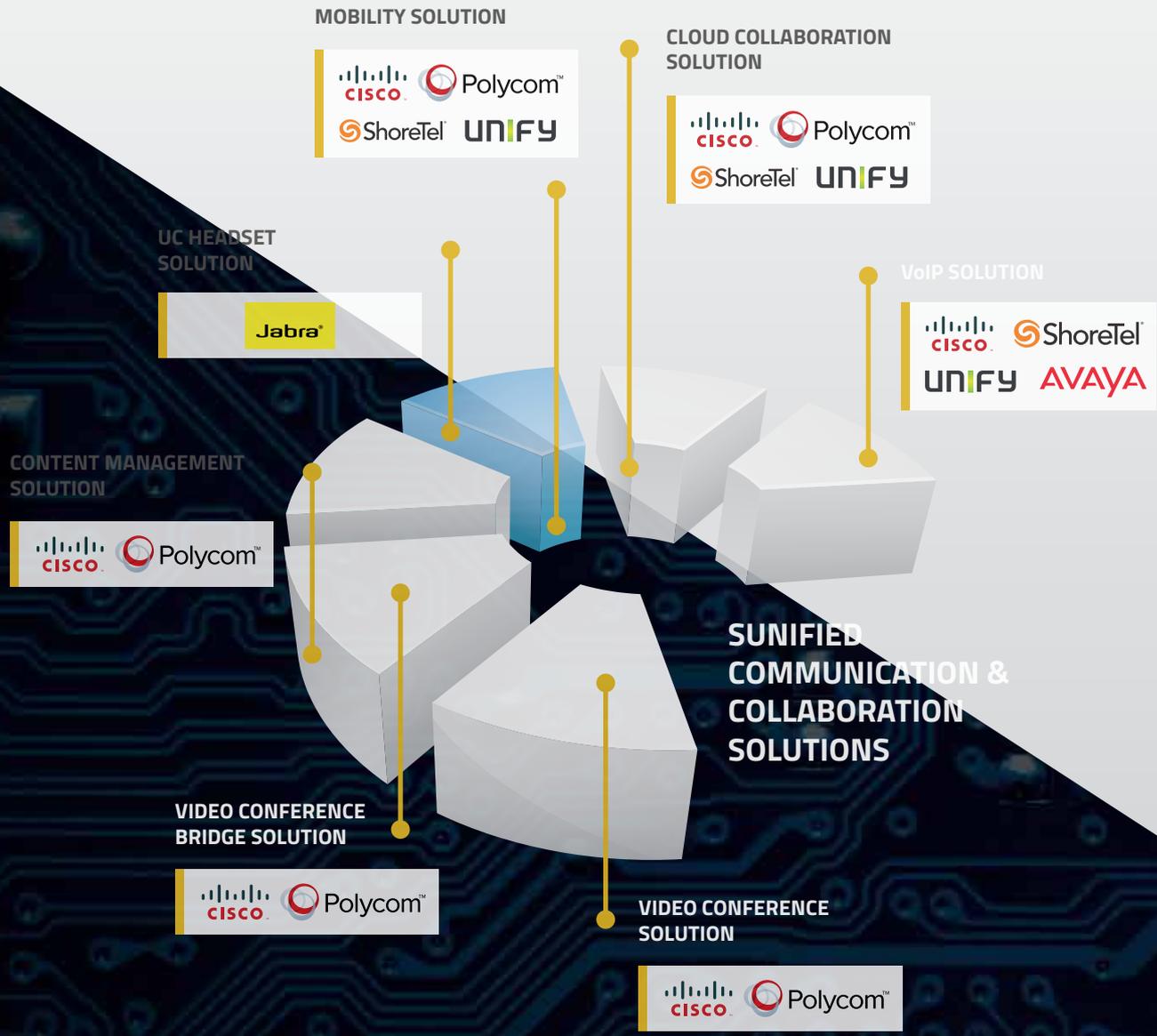
# Enterprise Software, Server And Storage



## SAN



# Unified Communication & Collaboration Solutions



# Our Key Security Services

## 1 Prepare & Protect

Assist clients in managing Cyber Security risks to systems, assets, data, and capabilities. Implement the appropriate safeguards to ensure the protection of the client's information assets.

- Vulnerability Assessment and Penetration Testing
- Business Continuity Planning and Disaster Recovery Strategy
- Information Security Risk Management Advisory
- Cybersecurity Posture and Maturity Assessment
- Operational Technology Penetration Testing
- Cyber Security Gap Analysis and Roadmap Development
- RMIT (Including NRA &
- SWIFT & RENTAS Security Assessment
- Cloud Security Services
- ISO 27001 Advisory
- Data Governance

## 2 Response & React

Deliver services to act regarding detected cybersecurity events. Respond to incidents identified by Containing, Analyzing and Mitigating before performing a detailed Root Cause Assessment.

- Forensics Investigation Services
- Cyber Crisis Management
- Incident Response

## 3 Monitor & Detect

Deliver services to help clients identify weaknesses in the current cybersecurity framework and occurrence of a cybersecurity event. Enable clients to detect attacks effectively and efficiently.

- Cyber Security Incident & Response Drill Exercise
- Anti Phishing and Brand Protection Services
- Third Party Security Risk Management
- Security Operations Centre
- Vulnerability Management
- Cyber Threat Intelligence
- Remote Penetration Testing
- Compromise Assessment

## 4 Remediate & Correct

Assist clients in remediating the security weaknesses detected through the Root Cause Analysis of incidents or otherwise. Design and implement controls that help mitigate the risks adequately

- Enterprise Security Professional Certification & Training
- Cybersecurity Awareness Training
- Cybersecurity Skill Training
- Phishing Simulation

# Our 24 x 7 SOC and TI

## At a Glance



### ISO 27001 Certified

For more than 10 years



### More than 30 SOC SAs and Engineers

All our SOC team are certified with 2 to 15 years experience



With more than 10 years experience in managed services



With more than 15 Financial Institutions And Government agencies

# Our Big Data Analytics



## Spotlight

Spotlight comprises of the advanced innovations; tightly integrated into a single seamless platform which enables technical and business users to experience the full capabilities of Artificial Intelligence, Machine Learning, Business Intelligence, Private Messaging in an enterprise environment.

Spotlight is an 'Integrated Intelligence Suite' of products offering the ABC of Intelligence.



## FORESIGHT - Data Science Studio

Foresight is the data science software platform for teams of data scientists, data analysts, and engineers to explore, prototype, build, and deliver their own data science solution more efficiently.

It supports the end-to-end data mining and machine learning process with a comprehensive visual and programming interface. In addition, it empowers analytics team members of all skill levels with a simple, powerful and automated way to handle all tasks in the analytics life cycle.



## EAGLE EYE - Natural Language Processing

Eagle Eye is an 'Artificial Intelligence' system using NLP (Natural Language Processing) and Big Data technologies in processing vast volumes of structured and unstructured data. In addition, it provides 'Cognitive Search' capabilities for unstructured data stored in documents, log file, email etc.

As data flows into the platform, Eagle Eye's AI Engine enrich and map data into meaningfully defined objects and entities- people, organization, places, things, and events - and automatically form relationships that connects them.

# Our Big Data Analytics



## **FALCON - Forces At Work**

Falcon is an efficient and fully secure private messaging service that is wholly licensed and operated by the customer on premise, and with full autonomy for its policy and procedures.

It is ideal for 'Command Centers' with video streaming capabilities, location analytics, and integration to Eagle Eye for NLP.



## **MINI APPS - Data Collection and Work Flow**

Mini Apps enables a broad range of app scenarios to be created that infuse digital transformation into manual and outdated processes.

With integration to Neura Chat for the mobile workforce; it may be used to solve business problems for task and role-specific scenarios like data collection for surveys, inspections, marketing campaigns, field sales enablement, prospect management.



## **INSTA BI**

Insta BI comprises of a 'Full Stack Business Intelligence' solution with patented technologies in United States.

It is fully customizable for users to develop 'Business Intelligence Applications' or BI Apps for data analytics, data visualization, associative analysis, infographics and collaborations. The innovative Insta BI suite is enterprise level, and yet provides 'self-service' capabilities.

# Our Big Data Analytics Services

## 1 Professional Consulting Services On:

### a Advanced Analytics

- i. Data/Text Mining
- ii. Machine Learning
- iii. Pattern Matching
- iv. Forecasting
- v. Visualization
- vi. Semantic Analysis
- vii. Sentiment Analysis
- viii. Data Governance

### b Business Analytics Consulting

- i. Analytics Discovery & Use case development
- ii. Analytics readiness & roadmap definition
- iii. Operational Technology roadmap

## 2 Implementation Services

### a Business Intelligence & Data Warehouse Implementation

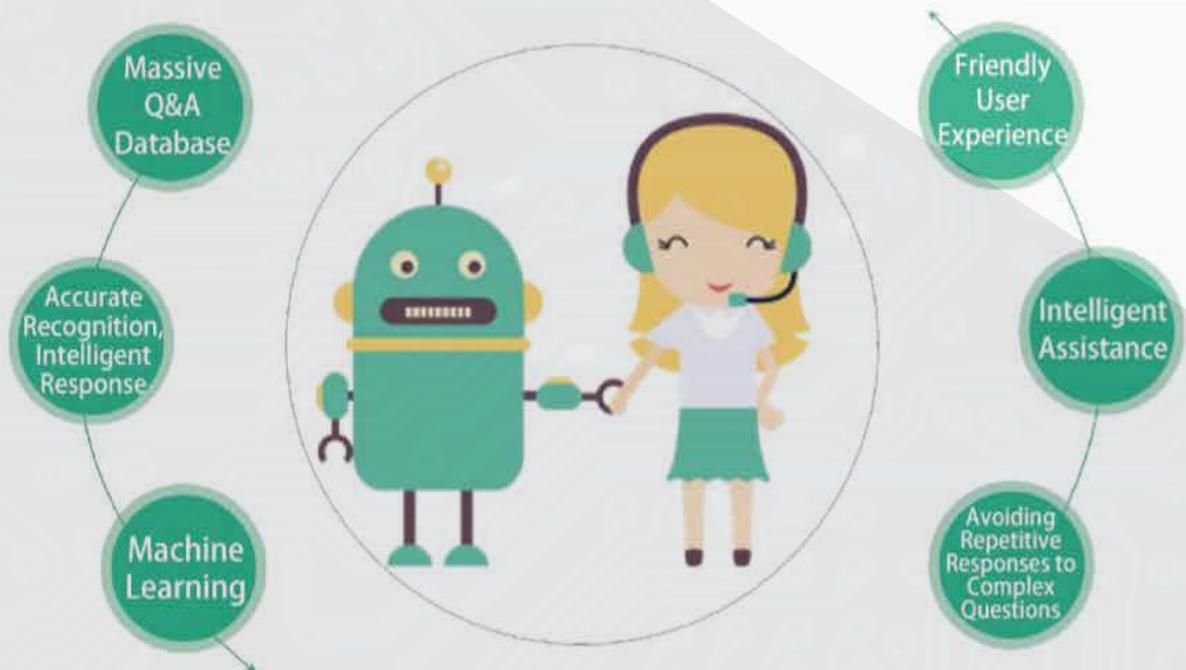
- i. Business/User Requirements
- ii. Data warehouse Design & ETL
- iii. Dashboard & Reports Development
- iv. Data Management

### b Support Services

- i. Technical Support
- ii. Software Trainings
- iii. Analytics Training

# Empowering Businesses with Intelligent AI Robots

- Providing 7x24 hours intelligent customer services
- Reduce workload by automating repetitive task, allowing employees to focus on more complex and high-priority task
- Reduce customer waiting time and provide quicker responses
- Assigning customer inquiries in a timely manner, to improve work efficiency and service quality.



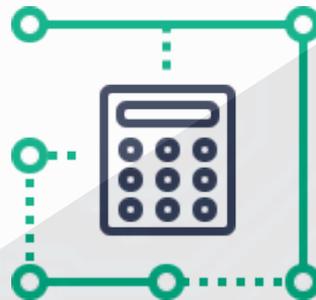
# Empowering Businesses with Intelligent AI Robots

## Resolving Customer Service Challenges for Businesses



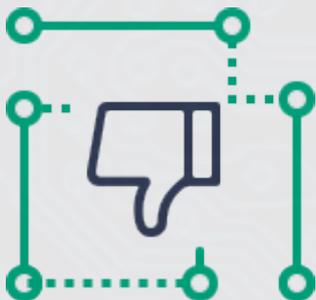
### Boosting Efficiency

Simplifying Customer Service Workload while Elevating Emotional Intelligence: AI-Driven Solutions for Customer Support



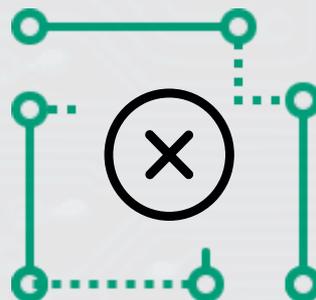
### Optimizing Costs

Cutting Costs, Maximizing Efficiency; Tackling Training and Management Challenges



### Enhancing User Experience

Elevating User Experience: AI-Powered Customer Service for Seamless Interactions



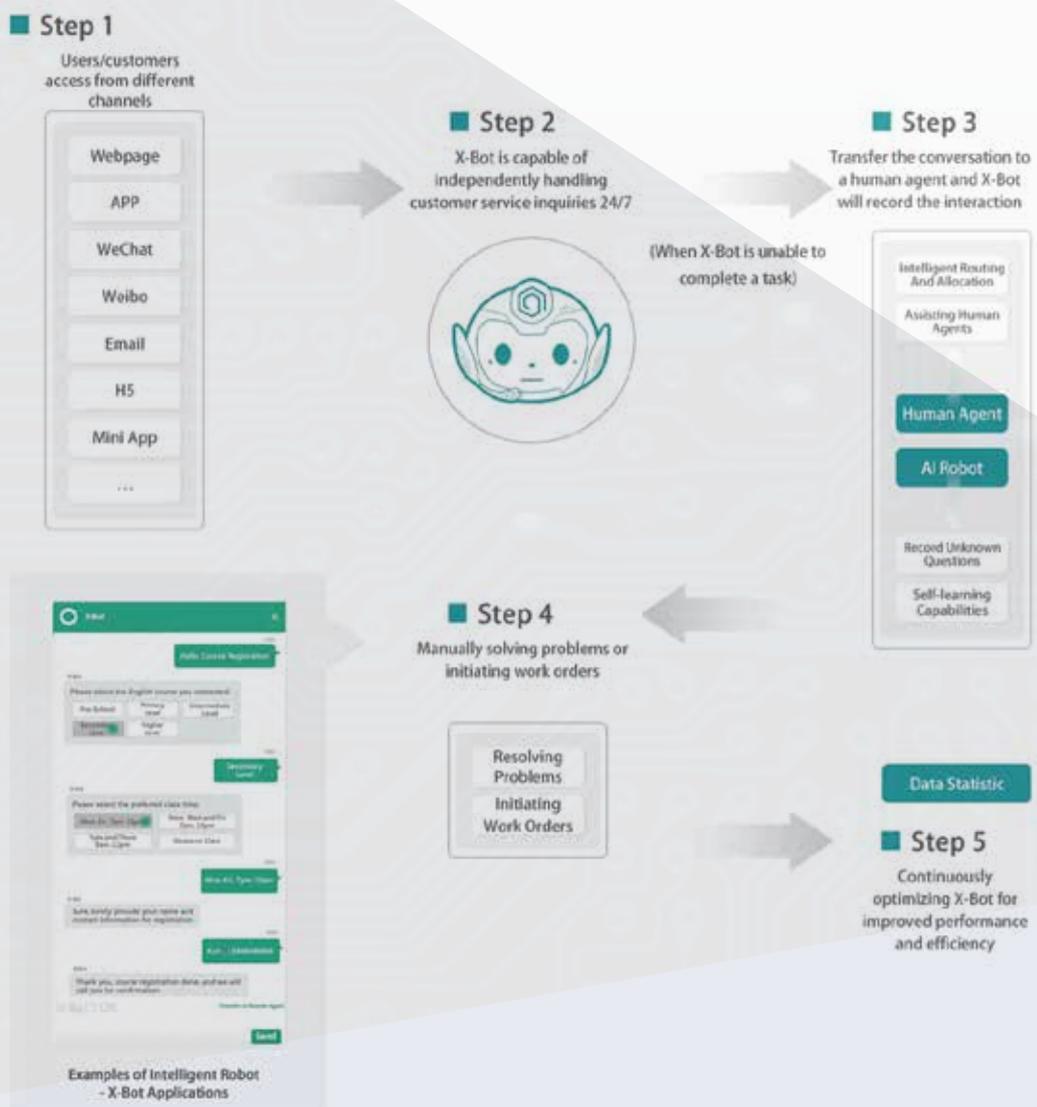
### Organized Knowledge Management

Streamlined Knowledge Management: Empowering Accurate Responses with AI

# X- Bot Business Process

Assists human customer service reception in all scenarios, empowering business to provide more accurate and effective services

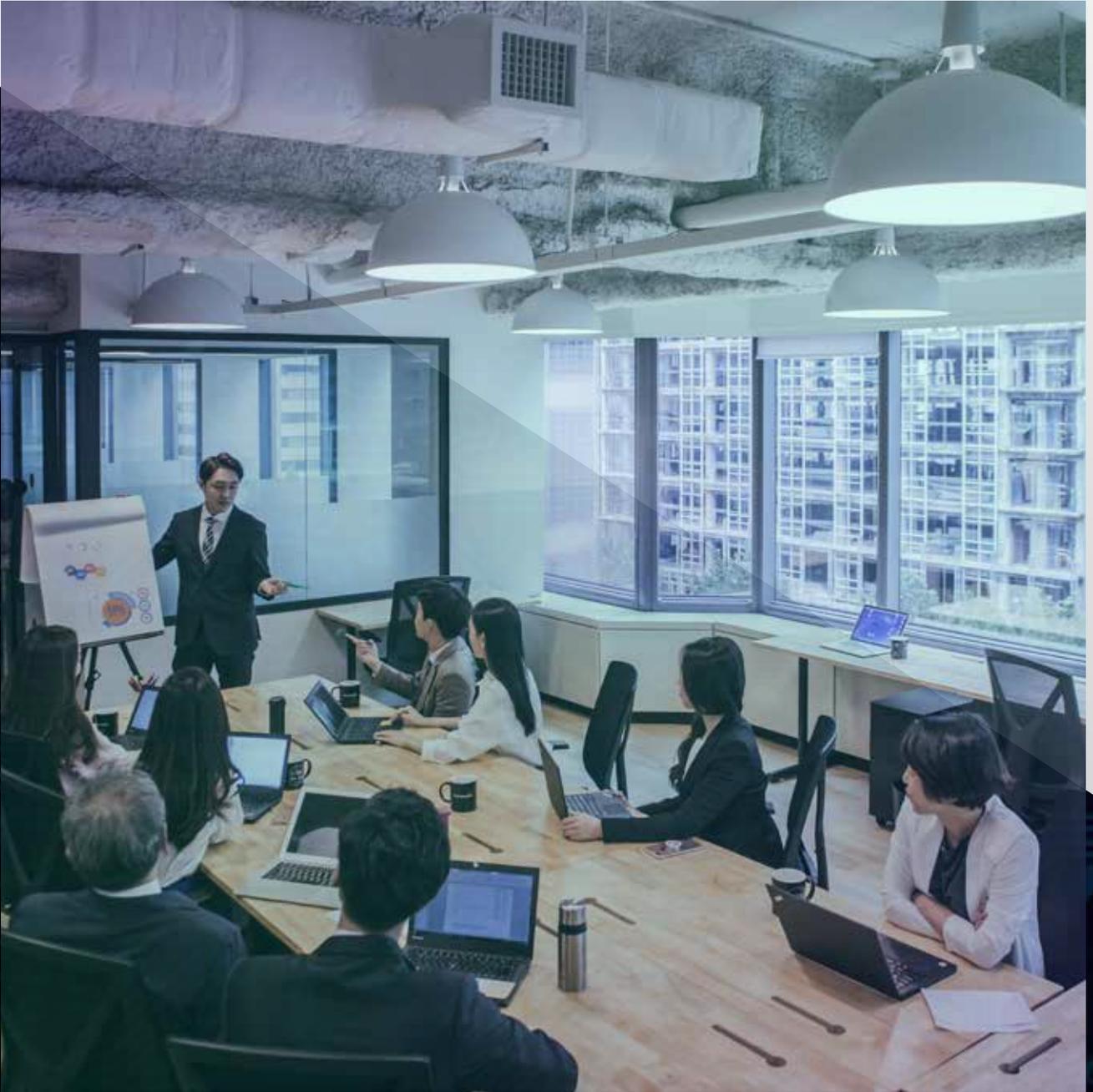
- **X-Bot** is an AI text robot that utilizes top-level deep learning nlp algorithms to accurately identify and understand user’s real intentions through its capabilities in table graphing, semantic understanding and contextual logic memory.
- It combines dialogue scenarios, business characteristics and user attributes to provide accurate and effective services.



# IT Manpower Outsourcing



# IT Training



# List Of Current Customer



Teck Guan Plantation



IOI GROUP  
IOI Plantation



Ansaldo STS  
Ansaldo STS



Borneo samudera sdn bhd



Fraser Residence



Malaysia Expatriate



Chemopharm Sdn Bhd



Reservoir Link Sdn Bhd



TSH RESOURCES BERHAD

TSH Plantation



Tradewinds Plantation



Trovicor Technology



UNIKL



Antah HealthCare Group  
Antah Pharma Services



Nxg



Sankyo Frontier Malaysia  
Sdn Bhd



INSTITUT JANTUNG NEGARA  
National Heart Institute

Institut Jantung Negara



Prasarana



Felcra



FFM Federal Flour Malaysia



Springlab



SEDIA



UCSF (Universiti College  
Sabah Foundation)



Honda Logistics



Malaysian Resources  
Corporation Berhad



PRISM



Hong Leong Bank Berhad



Microsoft Malaysia



Lembaga Koko Malaysia



SESB



Max Crop



Oriental Group



Pengurusan Air Selangor  
Sdn Bhd

# List Of Current Customer



CEVA Logistic



SPA Perak



Suruhanjaya Persaingan Malaysia



Kota Seriemas Golf & Country Resort



Okex Technology Sdn Bhd



Sin Yuan



W3RIDER



iTOOLS Sdn Bhd



PPB Group Berhad



PPB Hartabina Sdn Bhd



GSC Golden Screen Cinema



Bank Islam



UOB



Quantum Medical Solutions



EA Techniques Berhad



Avisena Hospital



Beacon Hospital



Asia School of Business



Lembaga Perlesenan Tenaga Atom



Majlis Perbandaran Kajang



Bank Kerjasama Rakyat Malaysia



University Teknikal Melaka



University Malaysia



FELCRA Bekalan dan Perkhidmatan



Talentcorp



MyNext



Majlis Bandaraya Klang



Majlis Bandaraya Subang



Suruhan Jaya Perkhidmatan Awam Malaysia



KWAP



MTIB



INSTUN



Malindo Air



Taiwan Buddhist



TzuChi International School



Morrison Express

# List Of Current Customer



Maersk Logistic



EC-Council



The One Academy



CAAM



Kuok Brother



Hitachi Rail



Encompass



Ouji Sekken Manufacturing



KBMC (ICG Healthcare)



Zuellig Pharma

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— TP —  
TRUSTED PARTNERSHIP

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**HEADQUARTERS (HQ)**

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